**Access and Equity**
Value everyone, no matter where they come from, what they look like, or how they identify. Address systemic barriers to access, work to reduce disparities, and improve outcomes for marginalized populations.

**Whole Family Success**
Implement effective service delivery honoring trauma-informed care, multi-generational and strengths-based approaches, and client-centered practices to strengthen a thriving community. Support individual and whole family success through employment, economic resilience, and preventive measures to promote safety and long-term well-being.

**Employee Fulfillment**
Foster an environment where employees have the autonomy, resources, and support to take ownership, make decisions, and achieve their goals. Promote a quality and engaged workforce by hiring and retaining talented people, valuing work/life balance, recognizing contributions to the department, providing training, and encouraging professional development.

**Quality and Effectiveness**
Stay agile and adaptable. Promote innovation and creativity, embracing experimentation and learning from successes and failures. Improve program and service quality through evidence-based practices, data-driven approaches, and continuous evaluation based on client and stakeholder feedback. Respond to changing community needs and policy shifts by continually reassessing and adjusting strategies.

**Collaboration**
Cultivate and maintain strong community partnerships to effectively address the diverse and complex needs of individuals and families within the community. Invest in a peer approach, where knowledge and expertise are valued.