



Department of Human Services

FOUNDATIONAL PRINCIPLES



For Our Community

Access and Equity

Value everyone, no matter where they come from, what they look like, or how they identify. Address systemic barriers to access, work to reduce disparities, and improve outcomes for marginalized populations.

Whole Family Success

Implement effective service delivery honoring trauma-informed care, multi-generational and strengths-based approaches, and client-centered practices to strengthen a thriving community. Support individual and whole family success through employment, economic resilience, and preventive measures to promote safety and long-term well-being.



For Our Organization

Employee Fulfillment

Foster an environment where employees have the autonomy, resources, and support to take ownership, make decisions, and achieve their goals. Promote a quality and engaged workforce by hiring and retaining talented people, valuing work/life balance, recognizing contributions to the department, providing training, and encouraging professional development.

Quality and Effectiveness

Stay agile and adaptable. Promote innovation and creativity, embracing experimentation and learning from successes and failures. Improve program and service quality through evidence-based practices, data-driven approaches, and continuous evaluation based on client and stakeholder feedback. Respond to changing community needs and policy shifts by continually reassessing and adjusting strategies.



For Our Partnerships

Collaboration

Cultivate and maintain strong community partnerships to effectively address the diverse and complex needs of individuals and families within the community. Invest in a peer approach, where knowledge and expertise are valued.