

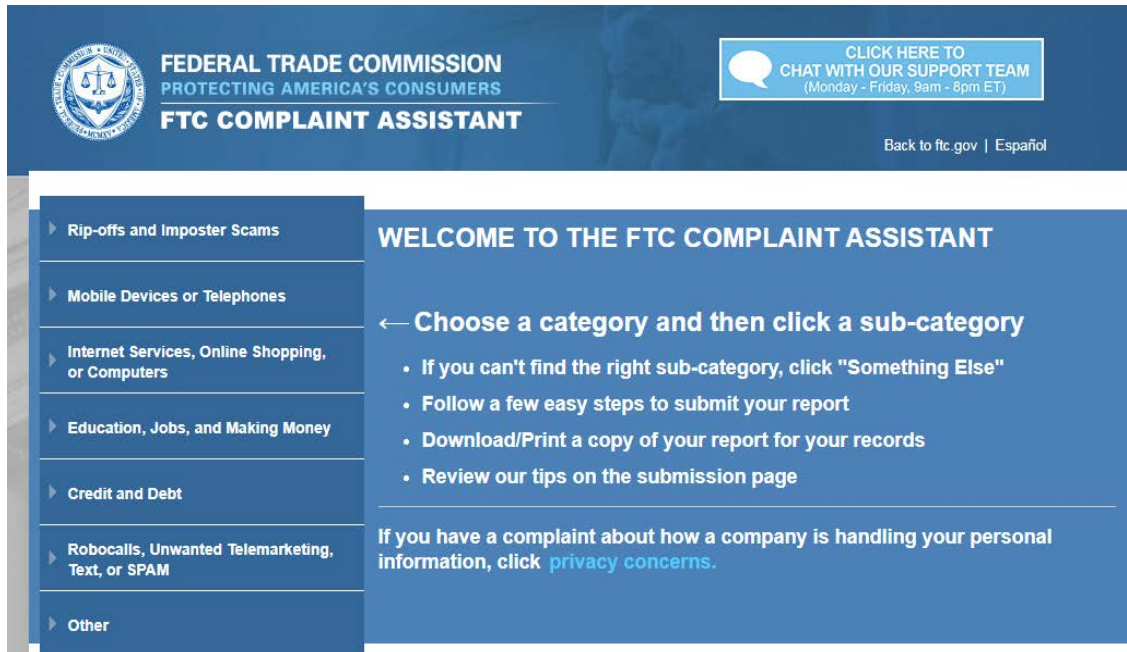
AARP ElderWatch

a partnership with the Colorado Attorney General

Helpline

1800-222-4444, option 2

ftc.gov/complaint



The screenshot shows the top of the FTC Complaint Assistant page. It features the FTC logo and the text "FEDERAL TRADE COMMISSION PROTECTING AMERICA'S CONSUMERS FTC COMPLAINT ASSISTANT". A chat button says "CLICK HERE TO CHAT WITH OUR SUPPORT TEAM (Monday - Friday, 9am - 8pm ET)". Below is a navigation menu with categories like "Rip-offs and Imposter Scams", "Mobile Devices or Telephones", "Internet Services, Online Shopping, or Computers", "Education, Jobs, and Making Money", "Credit and Debt", "Robocalls, Unwanted Telemarketing, Text, or SPAM", and "Other". The main content area says "WELCOME TO THE FTC COMPLAINT ASSISTANT" and provides instructions: "Choose a category and then click a sub-category", "If you can't find the right sub-category, click 'Something Else'", "Follow a few easy steps to submit your report", "Download/Print a copy of your report for your records", and "Review our tips on the submission page". A link for "privacy concerns" is also present.

Resources

www.ic3.gov



The screenshot shows the top of the IC3 website. It features the FBI logo and the text "Federal Bureau of Investigation Internet Crime Complaint Center(IC3)". Below is a navigation menu with "Home", "File a Complaint", "Press Room", "News", and "About IC3". The main content area is titled "Filing a Complaint with the IC3" and explains that the IC3 accepts online Internet crime complaints. It lists the information required when filing a complaint: "Victim's name, address, telephone, and email", "Financial transaction information (e.g., account information, transaction date and amount, who received the money)", "Subject's name, address, telephone, email, website, and IP address", "Specific details on how you were victimized", "Email header(s)", and "Any other relevant information you believe is necessary to support your complaint". A "File a Complaint" button is visible. On the right side, there is a "Welcome to the IC3" section with a search bar and a "Site Navigation" menu containing "Alert Archive", "FAQs", "Disclaimer", "Privacy Notice", "Internet Crime Prevention Tips", "Internet Crime Schemes", and "Annual Report".

Resources

coag.gov/file-complaint/

The Office of Attorney General is responsible for protecting Colorado consumers from deceptive trade practices, anti-trust infringements, and a wide range of other violations. Our office works with the Better Business Bureau and other agencies to investigate consumer complaints against businesses, creditors, and collection agencies within Colorado.

Please select one of the following business types to ensure we direct you to the proper complaint review agency. Depending on your complaint form selection, you may be rerouted to the Colorado Attorney General's Consumer Fraud initiative, www.stopfraudcolorado.gov.

Collection Agency File Complaint →	Consumer Creditor/Lender File Complaint →	Report Consumer Fraud File Complaint →	Debt Management Services Provider File Complaint →
Report Environmental Crimes File Complaint →	Report Insurance Fraud File Complaint →	Report Patent Assertion File Complaint →	Report Securities Fraud File Complaint →
Fraudulent or Unwanted Calls File Complaint →	Report Medicaid Fraud File Complaint →	Report Waste, Fraud, and Abuse File Complaint →	Report Student Loan Servicer File Complaint →
Report Internet Service Provider File Complaint →			

Resources

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INVEST FOR YOUR GOALS	FINANCIAL TOOLS AND CALCULATORS	ICOS AND OTHER DIGITAL ASSETS

<p>FEATURED INFORMATION ★</p> <p>Saving and Investing for the Military</p> <p>The SEC has resources that can help service members build wealth, become more informed investors, and avoid scams.</p>	<p>INVESTOR ALERTS AND BULLETINS 📌</p> <p>Initial Exchange Offerings (IEOs) – Investor Alert Jan 14, 2020 Leveraged Loan Funds – Investor Bulletin Nov 20, 2019 Avoiding Investment Fraud in Your Faith-Based Community – Investor Alert</p>	<p>GET HELP 📁</p> <p>Submit Questions and Complaints</p> <p>Ask a question or report a problem concerning your investments, your investment account or a financial professional.</p> <p>Director's Take: The Fuss About Fees</p>
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Resources

Free consumer education material – bulkorder.ftc.gov



Your **GRANDKID** calls, needing money urgently.


But *who is it* REALLY?



Stop.


Don't be rushed.

Check with a family member.



Identity Theft

What to know, What to do



FEDERAL TRADE COMMISSION
IdentityTheft.gov

Paying Final Respects

Your Rights When Buying Funeral Goods & Services



Federal Trade Commission | consumer.ftc.gov



A call or a **MESSAGE** says your computer is *infected*.

Is your computer **OK?**



Don't call a phone number or click a link.

Don't give control of your computer.

Don't send money.