

PERSONALIZED SERVICE FOR YOUR SPECIALTY MEDICATIONS

Use Home Delivery to be covered for your Specialty medications



Your health condition deserves special care, and making sure you get the medication you need is a critical part of that care. That's why Cigna Specialty Pharmacy ServicesSM makes it easier to get the specialty medications you take to help treat and control your health condition.

Under your Cigna prescription drug plan, you and your family members will be able to go to your retail pharmacy for one fill of your specialty medication. After that, your specialty medications will only be covered when you use Cigna Specialty Pharmacy Services.

Cigna Specialty Pharmacy Services offers you more than just your medication

- 24/7 access to customer service and pharmacists to help answer any questions
- Condition specific support and therapy management
- Convenient delivery right to your door or preferred location
- Helpful coaching and reminder services
- Supplies like tape, bandages, sharps collectors, swabs, etc.
- Access to educational materials and more
- Discreet packaging at no additional cost to protect quality and privacy
- Financial assistance for costly medications

Ordering is as easy as 1, 2, 3

- 1** Have your medication, doctor's information and credit card information ready.
- 2** Call 1.800.351.3606.
- 3** We'll contact your doctor and coordinate any necessary benefit approvals.

Learn more

Log in to myCigna.com and visit the Cigna Home Delivery PharmacySM page for more information. You can also use the prescription drug price quote tool to see real-time pricing of Cigna Specialty Pharmacy Services medications.

GO YOU[®]



Frequently asked questions about Cigna Specialty Pharmacy Services

Q: Do I need to use Cigna Specialty Pharmacy Services to fill my medication?

A: If you choose to fill your specialty medication at another pharmacy, that medication will only be covered under your plan for the first fill. After that, if you try to get a refill of that medication, it won't be covered. You'll need to begin using Cigna Specialty Pharmacy Services for continued coverage.

Q: Why should I consider home delivery?

A: By using home delivery through Cigna Specialty Pharmacy ServicesSM you'll get the convenience of home delivery along with helpful coordination between your doctors and your pharmacy. This helps make it easier to manage your condition and have the peace of mind you need to focus on feeling better.

Q: How long does it take to receive my medications through home delivery?

A: We fill and ship quickly, typically in one to two days. Our pharmacy care specialists can also help you coordinate your refills, lab results and prior authorizations to help ensure you won't miss a dose.

Q: Do you carry quality medications?

A: Yes. All of the medications we fill are FDA-approved and are dispensed from U.S. based pharmacies.

Q: How are my medications shipped?

A: We ship most medications overnight through UPS. All are shipped in tamper-proof, confidential packaging that's built to stand up to harsh weather. We ship all medications as directed by the manufacturer, including ice packs when needed. So you can relax knowing your medications are sent to you safely and securely.



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